



Date 2020-03-23
Your message **Replacement of LOCTITE SI 5399**

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Reference is made to our notification letter dated January 11, 2019, in which we have informed you that the quality of a raw material we obtain from a third-party supplier which is a raw material for our LOCTITE SI 5399 production did not meet our quality standards.

We regret having to inform you today that, even after all efforts taken by us, the quality topic could not be solved at the supplier's end. Therefore, in order to comply with our high-quality standards within Henkel, we have decided to stop the production with the effected raw material and to no longer supply you with LOCTITE SI 5399 with immediate effect.

Having made it our highest priority to find suitable alternatives for our customers, we have developed a new formulation named "LOCTITE SI 5300" and we are pleased to offer this grade to you in future.

Please find below an overview about our old and new article products:

Old IDH	Old Description	New IDH	New Description
2063637	LOCTITE SI 5399 RD CR310ML SFDN	2558953	LOCTITE SI 5300 RD CR310ML SFDN
2076497	LOCTITE SI 5399 RD TB100ML SFDN	2558954	LOCTITE SI 5300 RD TB100ML SFDN

Please be aware that the new formulation is not a 1:1 alternative and needs to be tested for each application. Samples are available on request. The material can be supplied on a regular basis as of March 1st, 2020.

We hope that the new product will still meet your needs. Please find also attached the technical data sheet as well as the health & safety data sheet.

In case of any requests, please contact you local sales engineer.

We regret any inconvenience this situation may cause you and thank you for your understanding.

Kind regards,

Your Henkel Team

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